

Dee May
Executive Director
Federal Regulatory



1300 I Street N.W., Floor 400W
Washington, DC 20005

Phone 202 515-2529
Fax 202 336-7922
dolores.a.may@verizon.com

May 25, 2001

Ex Parte

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th St., S.W. – Portals
Washington, DC 20554

RE: Bell Atlantic Corp. and GTE Corp., CC Docket No. 98-184

Dear Ms. Salas:

Today, L. Vial, J. Canny, M.J. Howe and D. May of Verizon met with A. Dale and M. Stone to discuss the enclosed. Please let me know if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Dee May".

Enclosure

cc: A. Dale
C. Matthey
M. Stone



Verizon Flow Through Proposal



Flow Through Definitions

- (East) Total Flow-Through: The percent of valid orders received through the electronic ordering Gateway and processed directly to the legacy service order processor without manual intervention. These service orders require no action by a Verizon service representative to type an order into the service order processor. This is also known as “ordering” flow-through.
- (West) % Flow Through Achieved: % of valid orders received through the electronic ordering Gateway that are designed to flow through and actually flow through, but excluding those orders that do not flow due to CLEC errors or a pending order status.



Why Different Measures East & West

East:

- High Volume
- Predictable mix of services
- Platform

West:

- Low Volume
- Volatile mix of services
- Business Resale & UNE Loop



VERIZON FLOW THROUGH PERFORMANCE OCTOBER 2000

TOTAL FLOW THROUGH				ACHIEVED FLOW THOUGH			
	RESALE	UNE-P	UNE-LOOP		RESALE	UNE-P	UNE-LOOP
PA	41%	53%	29%	CA	10%	0%	0%
VA	15%	2%	9%	FL	50%	0%	0%
ME	65%	71%	26%	TX	18%	0%	0%
				KY	37%	0%	0%



VERIZON FLOW THROUGH PERFORMANCE
MARCH 2001

	<u>RESALE BUSINESS</u>	<u>UNE - P</u>	<u>UNE - LOOP</u>
PA	8848 49%	72,412 72%	31,619 30% % TOTAL FLOWTHRU
VA	11,580 31%	1732 37%	16,912 24% % TOTAL FLOWTHRU
ME	1767 55%	268 75%	520 38% % TOTAL FLOWTHRU



VERIZON FLOW THROUGH PERFORMANCE

MARCH 2001

	<u>RESALE BUSINESS</u>	<u>UNE - P</u>	<u>UNE - LOOP</u>	
CA	5420	0	2583	
	37%	0%	33%	% TOTAL FLOWTHRU
FL	4658	2	568	
	75%	0%	12%	% TOTAL FLOWTHRU
TX	4745	0	1404	
	47%	0%	7%	% TOTAL FLOWTHRU
KY	1519	0	73	
	77%	0%	1%	% TOTAL FLOWTHRU